Position Description

Position: Bar/Restaurant Server

Summary: Provide friendly, responsive service to create an exceptional dining experience for all of our guests. Each server's primary objective is to show our guests such a fabulous time, that they will want to return.

Responsibilities:

- Preparing the tables, laying out napkins and utensils, making sure the condiments are refilled, performing all other preparation tasks.
- Staying updated on current menu choices, specialties and menu deviations, knowing if the kitchen staff are running out of any item.
- Be familiar with on beer on tap, house wine, and other beverage specials.
- Handle the table bookings, direct customers to their tables, presenting menus, suggesting dishes, assisting in drink selection, informing customers about food preparation details, communicating specific customer needs to the cooks.
- Maintaining proper dining experience, delivering items, fulfilling customer needs, offering desserts and drinks, removing courses, replenishing utensils, refilling glasses.
- Obtaining revenues, issuing receipts, accepting payments, returning the change.
- Ensuring customer satisfaction, inviting customers to return.
- Performing basic cleaning tasks as needed or directed by supervisor.
- Filling in for absent staff as needed.
- Assisting with special events.
- Any other duties assigned by a manager.

Knowledge, Skills and Abilities Required:
High School diploma or equivalent preferred.
Excellent oral communication skills required.
Positive interpersonal skills required.
Must be able to stand and walk for a long period of time.
Must be able to follow directions.
Be able to safely lift and handle trays of food and drinks up to 25 pounds.

Varying schedule to include evenings, holidays and weekend hours.